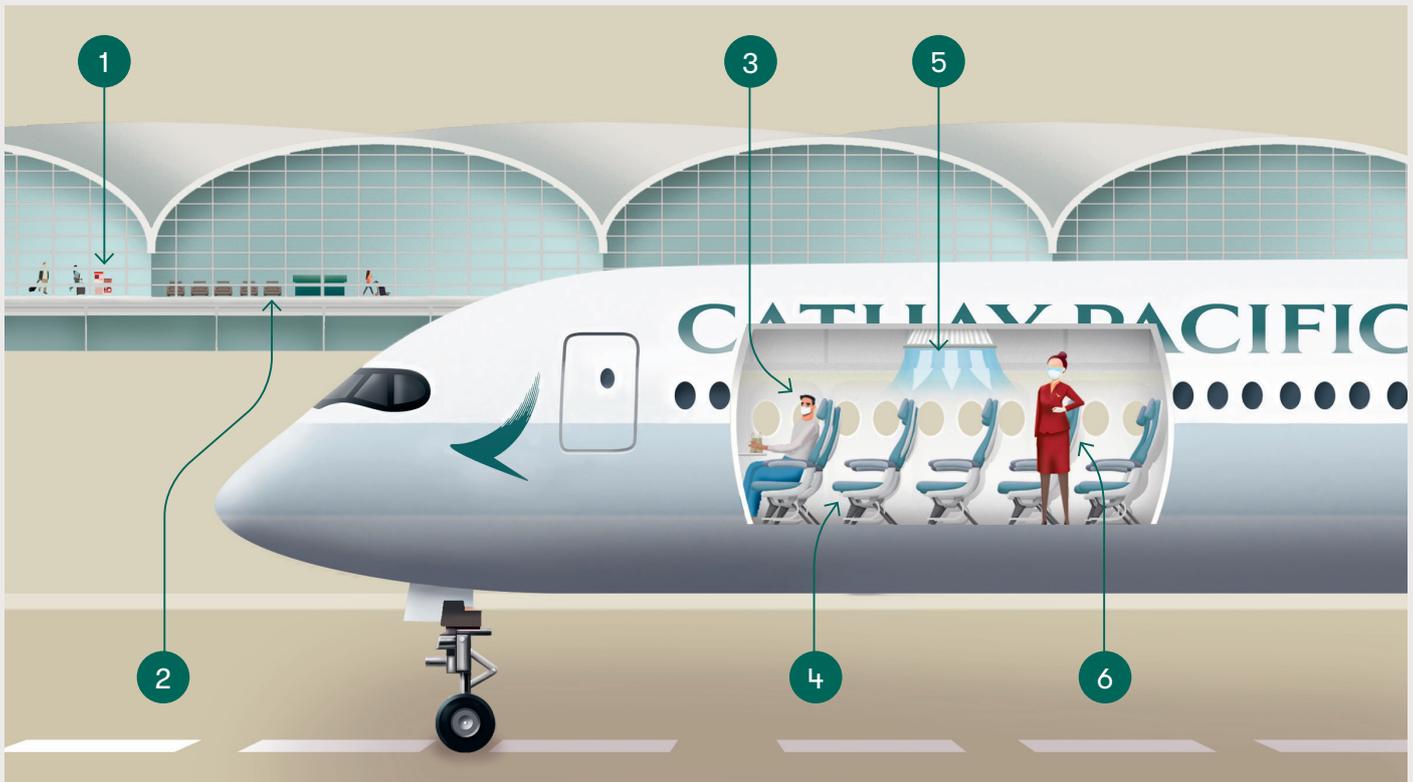


FLY CONFIDENTLY WITH CATHAY CARE

Cathay Care is our commitment to your wellbeing. We understand your concerns, and have introduced enhanced measures across every stage of the journey – from check-in to cabin – so you can travel with confidence.



Contactless check-in and boarding

We're striving to minimise contact.

- Online check-in and self-service facilities
- Germ-resistant nano-coated counters (on trial at Hong Kong International Airport)
- Physical distancing and screens
- Health declaration upon check-in
- Automatic & biometric gates (in selected ports)



Wait with confidence

You can relax in our lounges knowing we have your wellbeing in mind.

- All passengers are temperature-checked
- All staff and passengers are required to wear face coverings
- Adjusted meal services to reduce contact



Prioritising you onboard

We're taking every measure to reduce your contact and safeguard your health.

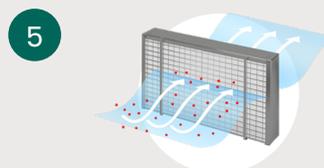
- Mandatory face coverings throughout the flight
- All passengers are temperature checked
- Blocking off seats wherever possible



A clean travel environment

We've ramped up our sanitisation and service flow to ensure you're protected in the air.

- Thorough sanitisation of all surfaces between every flight
- Modified meal service designed to reduce contact with crew
- Suspension of pre-meal bar and pre-poured drinks (drinks still available in-flight)



HEPA filtered cabin air

Our HEPA filter and air circulation technology ensures the highest possible quality of air.

- Removes 99.999 per cent of airborne contaminants
- Offers a similar level of performance to those used to keep the air clean in hospital operating rooms and industrial clean rooms



Our cabin crew

Our crew's safety procedures protect the wellbeing of everyone onboard.

- Masks, gloves and goggles provided for all crew
- Strict layover guidelines, including no contact with the local community and close medical surveillance